

# New Customer Information Form

**Your Type of Farming or Business** (animal species):

\_\_\_\_\_

\_\_\_\_\_

**Number of Animals:**

\_\_\_\_\_

\_\_\_\_\_

**Sales Rep Name:**

\_\_\_\_\_

\_\_\_\_\_

Farm/Business Name: \_\_\_\_\_

Legal Name: \_\_\_\_\_ Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Business Partner Legal Name: \_\_\_\_\_ Date of Birth: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Address (include 911 #): \_\_\_\_\_

County: \_\_\_\_\_ City/Prov.: \_\_\_\_\_

Postal Code: \_\_\_\_\_ Email: \_\_\_\_\_

Home Phone #: \_\_\_\_\_ Barn Phone #: \_\_\_\_\_

Fax #: \_\_\_\_\_ Cell Phone #: \_\_\_\_\_

Accounting Contact: \_\_\_\_\_

Accounting Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Pesticide Licence#: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

**Driving directions:** Please write specific **driving directions** to your 911# from major highway.

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Delivery Instructions:** Please provide specific delivery instructions for all products: where to leave bags, whom to contact, and what products go in each bin (include bin #'s).

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Sign-up for the latest news and information from:**

- Grand Valley Fortifiers
  Farmers Depot
  Grist Newsletter
  Direct Source Commodities

**Sign-up to receive invoices by email:**  Yes  No Email: \_\_\_\_\_

**Sign-up to receive statements:**  Email  Print  Not at all

Full details about our email services available at [www.grandvalley.com/#email-information](http://www.grandvalley.com/#email-information)

**REMIT PAYMENT TO:**

P.O. Box 726  
Cambridge, Ontario  
N1R 5W6

**CREDIT DEPARTMENT:**

Call: 1-877-625-4400  
Fax: 519-621-0999  
Email: [billing@grandvalley.com](mailto:billing@grandvalley.com)

**CUSTOMER SERVICE:**

Call: 1-800-567-4400  
Text: 519-239-6859  
Email: [customerservice@grandvalley.com](mailto:customerservice@grandvalley.com)

# CREDIT APPLICATION FORM

ACCOUNT TERMS

## ACCOUNT TERMS:

Invoices are due based on credit terms noted on the invoice which are typically:

- Grand Valley Fortifiers - 3% Net 7 days (when discount is noted on invoice); otherwise, Net 30
- Farmers Depot - Net 30, unless discount is noted on invoice
- Direct Source Commodities - Net 10 days, no discount applicable

Any disputes should be acknowledged within 7 days of delivery. Any invoices over 30 days are considered overdue and are subject to interest of 1.0% charged per month or an annual rate of 12.0% (subject to change). All monies received on past due accounts will be applied first to interest charged and then to the oldest outstanding invoice. GVF reserves the right to limit or withhold credit at any time. In the event of default by the debtor on any term or terms of this agreement, the debtor shall be responsible for any and all costs incurred by the creditor to enforce the agreement, including but not limited to, collection agency costs.

### Insufficient Funds Charges

A \$40 administration charge will apply if payments are unmet due to insufficient funds.

PAYMENT OPTIONS & TERMS

## PAYMENT OPTIONS:

Please select preferred method of payment:

- Online banking (*Login to bank, add "Grand Valley Fortifiers", Enter 5 digit customer ID number*)
- Cheque
- Credit card (*if applicable*)
- Pre-Authorized Payment (PAP) - see below for details + attach an unsigned, "VOID" cheque

### Pre-Authorized Payment Terms

The applicant hereby authorizes GVF to withdraw the amount due in Canadian dollars from its financial institution for GVF invoices. Funds will be withdrawn a minimum of 7 days after the product delivery date. Since the payment amounts will vary, the applicant hereby waives the standard 10-day pre-notification period. The applicant agrees to notify GVF of any changes to banking information. The applicant or GVF has the right to terminate or change the pre-authorized payment method at any time, upon written notification, provided any amounts due are paid directly to GVF.

### Credit Card Terms

Customers wishing to pay by credit card for eligible purchases are not entitled to receive a 3% cash discount. Commodities and complete feed purchases cannot be paid for by credit card. GVF reserves the right to change which products may or may not be settled via credit card.

CREDIT AGREEMENT

## CREDIT AGREEMENT:

Credit limit requested: \$

The applicant has made a request to GVF for credit and hereby authorizes:

- GVF to obtain from any credit reporting agency any information relating to the applicant which GVF may deem necessary for evaluating the credit worthiness of the applicant.
- Any banker, other lender, or granter of credit to provide GVF account information regarding chequing, loans, lines of credit, security, and related matters, including any information it may have regarding the applicant's financial capacity and financial stability.

GVF fully respects the confidentiality of all credit information received and will use it for credit purposes only.

I(We) hereby acknowledge that I(We) have signing authority on behalf of the named company/individual on this day \_\_\_\_\_ of \_\_\_\_\_ 20 \_\_\_\_\_ and agree to the terms set out in this agreement.

Signature: \_\_\_\_\_ Name: \_\_\_\_\_ Title: \_\_\_\_\_

Partner Signature: \_\_\_\_\_ Name: \_\_\_\_\_ Title: \_\_\_\_\_

